



## TERMS AND CONDITIONS

### General conditions

The following terms and conditions applies to all rental and activities under the name Bergsfjord Lodge. Cohkka AS runs Bergsfjord Lodge and disclaims the responsibility for mistakes customers make if they have not followed or read the terms and conditions. Customers are defined as whoever orders and is invoiced for the stay. The customer is responsible to inform all travellers in the group, and get acceptance of the terms and conditions.

### Disclosure requirements

Customers are required to inform if they have special needs that have to be taken care of during their stay at Bergsfjord Lodge. This could be, but is not limited to, food-allergies, health problems etc.

### Reservations and risks

The organiser is not responsible for matters beyond its control such as weather and snow conditions. Cohkka AS takes no responsibility for their customer's activities during their stay, and all guests must have a valid insurance that covers this.

### Changes

Bergsfjord Lodge have the possibility to change the price or cancel a booking if new guest-information of a certain character occurs after the booking is made. This could be, but is not limited to, changes of group size and changed times of departure and/or arrival. Bergsfjord Lodge takes no responsibility in their customers travel to/from Bergsfjord, and a guest have no right to get refund if he/ she for some reason is prevented to get to Bergsfjord.

### Terms of payment

The full amount of the purchase must be paid minimum 30 days prior to planned arrival.

### Cancellation policy

Cancellations must be sent in written form by e-mail to: [post@bergsfjordlodge.no](mailto:post@bergsfjordlodge.no)  
By cancellations later than 30 days prior to arrival, 100% of the price will be charged.

### A stay at Bergsfjord Lodge consists of:

- Room rental
- Boat-shuttle
- Services
- Resale of food

### Room rental

By booking a stay at Bergsfjord Lodge the customer rents a room with access to the common area of the house. The rental object with equipment, inventory and belongings shall be treated so that no damage is caused and nothing shall be removed. Objects that are destroyed or removed are required to get replaced by the tenant. The tenant is responsible for damage and theft caused by the tenant or someone in its company. Any faults or defects must be reported to the property owner immediately, so that it can be rectified. If the host is not given the opportunity to rectify the deficiencies, an eventual compensation can not be carried out.

### Boat-shuttle

If boat-shuttle is included in the price, and no other information is given, the included shuttling is limited to Bergsfjorden, Sandlandsfjorden and Langfjorden (up to 20 min). Longer trips are possible on request and will cost approx. 500NOK / 0,5h. Boat shuttle for people not staying at the lodge have other rates. Boat-shuttle is weather and condition dependent. Bergsfjord Lodge has the exclusive right to decide whether the conditions are appropriate or not for a planned activity. No compensation is given for changing a planned program due to weather conditions or unforeseen events.

**Services**

A host is present at Bergsfjord Lodge and will assist your stay.

**Re-sale of food**

Grocery shopping will be carried out by the host. It is expected that guests participate in cooking. Customers are required to inform if they have food allergies that have to be taken into consideration. The included food is, if no other information is given, breakfast, selfmade sandwich-lunch and dinner.

Bergsfjord Lodge do not sell alcohol. Beer and snacks is available at the local grocery store in Bergsfjord, liquor can be bought in Alta.

**Bergsfjord Lodge 16.02.19**  
**post@bergsfjordlodge.no**